



# WrapJax™ Wrap Warranty



***This warranty applies exclusively to products manufactured and installed by WrapJax™.***

WrapJax™ offers a 12 month (1 year) In-House Warranty on all vehicle wraps, vehicle graphics, storefront window wraps and wall mural products. The WrapJax 1 Year Guarantee warranties your wrap for 12 full months from date of purchase\* and means that WrapJax™ will take care of any installation issues such as edge lift and air bubbles.

This warranty **does not** include damage(s) caused by mechanical car washes, tree branches, shopping carts, door dings, fuel spills or other physical or chemical damage.

If your vehicle wrap includes perforated window vinyl, please be aware that this product may hinder your ability to see through the windows in rainy conditions. WrapJax™ is not liable for vehicle damage or loss due to perforated window vinyl. Due to the relatively delicate nature of this material, WrapJax™ offers a Limited 90 Day guarantee against adhesive failure, edge lift and/or fading. Perforated vinyl is not included in the WrapJax™ 1 Year Warranty.

Our comprehensive warranty covers all defects in materials and/or installation. This includes replacement of failed materials, removal, and installation.

This warranty does not cover damage to the wrap or graphics due to negligence, misuse, accidents, road damage, wear and tear, or failure to follow the Care Instructions.

This warranty does not cover warrantable failures due to pre-existing damage to vehicles.

This warranty does not cover a warrantable failure in the event that the client chooses to keep any/all emblems on a vehicle and to have them wrapped over. WrapJax™ is not liable for emblems damaged during removal.

All claims must be made within the 12 month warranty time frame and are subject to approval by an authorized WrapJax™ technician. In case of a warrantable failure, WrapJax™ responsibility is limited solely to repairing or replacing the defective wrap or parts of the wrap. Customer's option for repair of warrantable failures is strictly limited to repair or replacement at the WrapJax™ facility where the wrap was purchased.

Materials used in warranty repairs will carry the same warranty coverage as the materials they replace, but the expiration dates will be the same as those of the original materials. This warranty is sole warranty made by WrapJax™ with regards to our vehicle wrap products and other graphic products listed above. WrapJax™ makes no other warranties, expressed or implied.

***\*Date of purchase means the date from when your wrap was installed by WrapJax™  
Updated: March 5, 2013 | This warranty supersedes all previous warranty statements.***